

Service Mapping Report

Background and Purpose

One of the roles of the Southern Melbourne Integrated Cancer Service (SMICS) is to map cancer services provided to adults by Alfred Health, Peninsula Health and Southern Health for 10 tumour streams.

The purpose of this report is to:

- provide quantitative and qualitative data regarding current cancer services that will be used by the SMICS Tumour Groups and SMICS Governance Group to plan service improvements;
- provide baseline data that can be used to evaluate SMICS' outcomes; and
- assist to identify gaps and opportunities for improving cancer service coordination.

Report Details

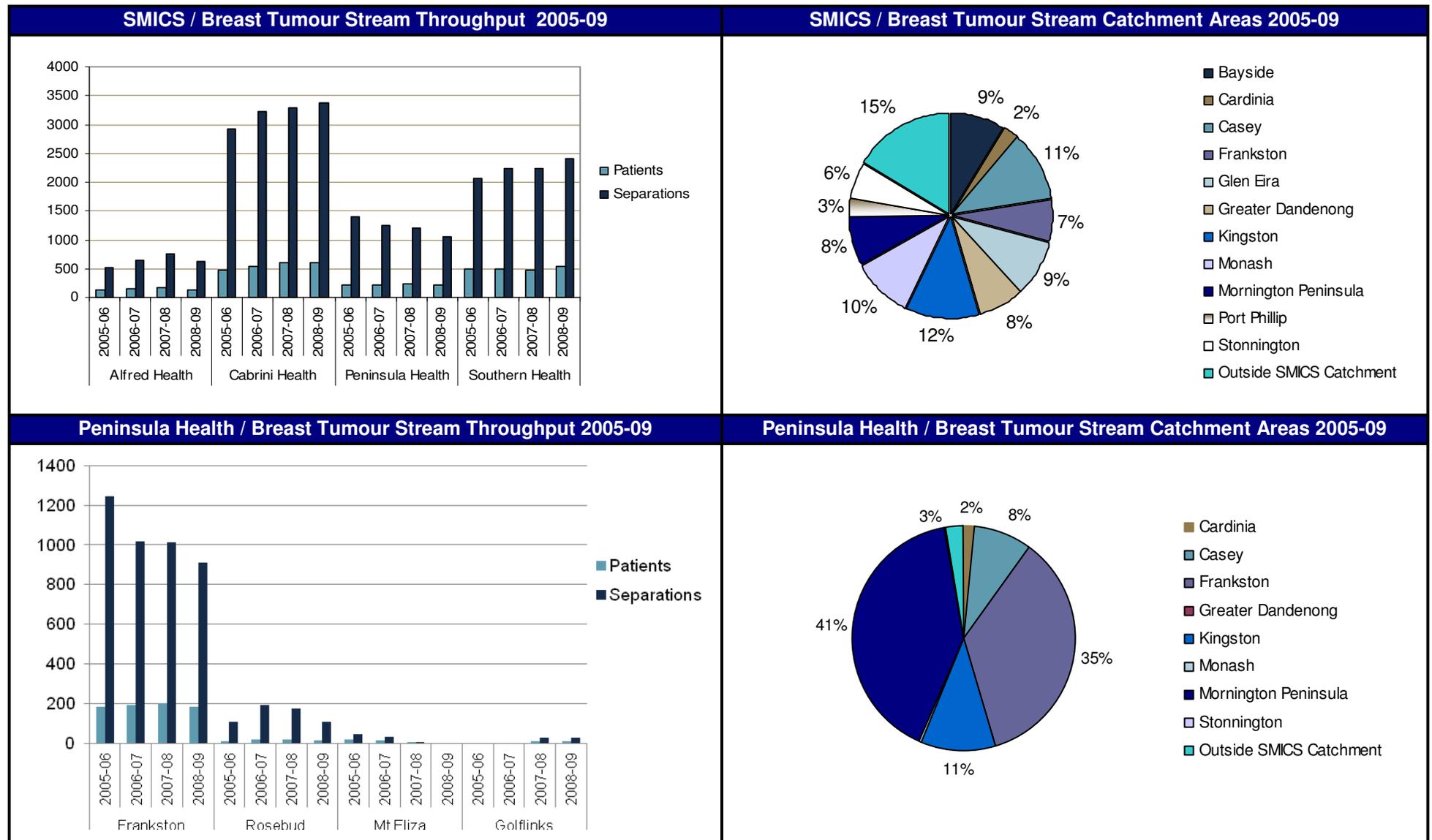
This report provides a summary of services provided by:

Tumour Stream:	Breast
Site:	Frankston Hospital
Health Service:	Peninsula Health
Data Collection Period:	Jan-April 2009
Date of Report:	7 April 2009

This report may need to be read in conjunction with tumour stream reports for other sites.

Health Service	SMICS Mapping Report (✓)
Peninsula Health	
Frankston Hospital	✓
Mt Eliza Centre	No report
Rosebud Hospital	No report

Cancer Services Data: Quantitative



Cancer Services Data: Qualitative

1. General Services Available Onsite

Service	Onsite	Notes or comments	Service	Onsite	Notes or comments
Cancer Support Nurses	✓	Telephone Triage system	Palliative Care	✓	Palliative Care Consultancy Service
Breast Care Nurses	✓	Breast Cancer Support Service	Pain Service	✓	
Chemotherapy	✓		Pathology - Anatomical	✓	Service provided by Dorevitch
Clinical Trials Coordination	✓		Pathology - Biochemistry	✓	Service provided by Dorevitch
Day Surgery	✓		Pathology - Haematology	✓	Service provided by Dorevitch
Dental Services	✓	Located in the Integrated Health Service	Pathology - Genetics	✓	Sent off site Dorevitch
Diagnostic Imaging - General	✓		Pathology - Microbiology	✓	Service provided by Dorevitch
Diagnostic Imaging - CT	✓	CT is available at Frankston Hospital and a private service is available at MIA	Pathology - Synoptic Reporting	✓	
Diagnostic Imaging - MRI	✓	Available off site at MIA	Pastoral Care -Chaplain	✓	
Diagnostic Imaging - PET		Available at MIA Moorabbin and at Austin Health. MIA to install in 2009.	Pharmacy	✓	Electronic discharge summary includes medications
Diagnostic Imaging Nuclear Med	✓		Psychiatry	✓	There are psychiatric services on site
Dietetics	✓		Psycho- Oncology		
Emergency Department	✓		Psychology	✓	
Genetic Counselling			Physiotherapy	✓	
GP Liaison Units	✓		Pre-admission Clinic	✓	
Immunotherapy	✓	Limited	Prosthetics & Orthotics	✓	
Interpreting Services	✓	Access to external service	Radiation Oncology	✓	Available At Radiation Oncology Victoria (ROV) in Frankston Private Hospital
Intensive Care Unit	✓		Rehabilitation Physician	✓	Available at Golf Links Road, Rosebud and Chelsea
Lymphoedema Service	✓		Speech Pathology	✓	
Medical Oncology	✓		Short Stay Unit	✓	
Occupational Therapy	✓		Social Work	✓	
Outpatient Clinics	✓		Support Groups	✓	
Palliative Care Beds	✓	Palliative Care Beds Golf Links Road Centre			

2. Overview of Treatment and Care

Critical Point ¹	Patient Journey	Supporting Structures & Processes
Community Level	<ul style="list-style-type: none"> Patient recognises symptoms or receives abnormal screening result (if applicable) and sees general practitioner (GP). 	<ul style="list-style-type: none"> There are seven screening sites in the southern Melbourne region that do all the initial screening of patients including a screening service in Frankston. There is also the main BreastScreen site located at MMC Moorabbin. Those patients that have a positive mammogram will get called back to MMC Moorabbin for further testing and a definitive diagnosis. This is about 10% of all patients screened at the seven screening sites. Once BreastScreen has given the patient a definitive diagnosis the patient will be referred back to their GP.
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Initial Diagnosis & Referral	<p>Private Consultant</p> <ul style="list-style-type: none"> The GP refers the patient to a private breast surgeon or general surgeon. <p>Outpatient Clinic</p> <ul style="list-style-type: none"> There is a Breast Cancer Outpatient Clinic held at Frankston Hospital in Tuesday Mornings that the GP refers patients to. 	
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Determine Treatment Program	<p>Surgery</p> <ul style="list-style-type: none"> There is a Breast Oncology Medical / Radiation Clinic held on Tuesday morning after the Breast Cancer Multidisciplinary Team Meeting. At this clinic the patient is seen by the breast surgeon (consultant and registrar) medical oncologist (consultant, resident or registrar), radiation oncologist (from William Buckland Radiotherapy Centre), breast care nurse, chemotherapy nurse and dietitian. There will be a discussion between the patient and the specialists about the treatment path. <hr/> <p>Radiation Oncology</p> <ul style="list-style-type: none"> Radiotherapy services are not available at Peninsula Health. However, services are available to both public and private patients off site at Radiation Oncology Victoria, which is located at Frankston Private. A radiation oncologist (from Radiation Oncology Victoria) attends the Tuesday morning MDT meeting at Frankston Hospital If patients wish to attend alternate radiation oncology services they are referred to the Peter MacCallum (PMCC) Radiation Oncology service located at MMC Moorabbin or to the William Buckland 	<p>Multidisciplinary Team Meeting</p> <ul style="list-style-type: none"> There is a Breast Cancer Multidisciplinary Team Meeting which is held fortnightly and lead by a breast surgeon and attended by breast surgeons (consultants, resident and registrar), medical oncologist (consultant and registrar), radiation oncologist, pathologist, radiologist, chemotherapy nurse, district nurse, breast care nurse, research nurse, occupational therapist, physiotherapist, dietitian and palliative care consultant. The purpose of this meeting is to discuss treatment planning and discharge planning. There is formal documentation on a form that is filed in the medical record and there is a protocol for this meeting. Referral decisions are made at this meeting. Discussion of the patients suitability for a clinical trial is also discussed at this meeting. <p>Outpatient Clinic</p> <ul style="list-style-type: none"> The Breast Oncology Clinic that is held on Tuesday morning is a public clinic. Interpreting services are provided for this clinic by an external provider. <p>Radiation Oncology Clinic</p> <ul style="list-style-type: none"> See 'Medical Oncology Clinic' below.

¹ Ministerial Taskforce for Cancer 2006 Critical points of Patient Management Framework

Critical Point ¹	Patient Journey	Supporting Structures & Processes
	<p>Radiation Oncology service at The Alfred.</p> <hr/> <p>Medical Oncology</p> <ul style="list-style-type: none"> • Patients have their chemotherapy administered at the Oncology Day Unit at Frankston Hospital, located in the Frankston Integrated Health Centre or if it is more convenient for the patient, at Rosebud Hospital • The Oncology Unit currently treats patients from Monday to Friday at Frankston and Tuesday and Thursdays at Rosebud. There are future plans to treat patients on Saturday at Frankston and Monday-Friday at Rosebud. • All patients will see the oncology dietitian pre and post chemotherapy treatment. 	<p>Medical Oncology Clinic</p> <ul style="list-style-type: none"> ▪ The Breast Oncology Medical / Radiation Clinic that is held on a Tuesday morning is a public clinic. Interpreting services are provided for this clinic by an external provider.
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Implement Treatment Program	<p>Surgery</p> <ul style="list-style-type: none"> • Patients who require surgery will have their name placed on the waiting list at Frankston Hospital. They will then attend the Pre-Admission Clinic. After the patient has their surgery they will be admitted to Ward 4G South until they are discharged. • The ward facilitates booking patients for follow-up appointments and attendance at outpatient clinics according to their treatment pathway. <hr/> <p>Radiation Oncology</p> <ul style="list-style-type: none"> • Patients who attend Frankston Hospital for breast cancer have the option of going to the private Radiation Oncology Victoria service located at Frankston Private which has a daily consulting schedule. • If patients wish to attend an alternate radiation oncology service they are referred to the Peter MacCallum Radiation Oncology service located at MMC Moorabbin, or to the William Buckland Radiation Oncology service located at The Alfred. • Patients are reviewed weekly while having treatment. 	<p>Surgery:</p> <ul style="list-style-type: none"> ▪ There is an Allied Health Multidisciplinary Team Meeting which is held daily and lead by the Ward 4G South NUM and attended by ward nursing staff, stomal therapy nurse ,breast care nurse, district nursing services representative, physiotherapist, social worker, dietitian and occupational therapist. The purpose of this meeting is to discuss discharge planning. There is no formal documentation and no protocol for this meeting. Referral decisions are made at this meeting. <hr/> <p>Radiation Oncology</p> <ul style="list-style-type: none"> ▪ A Radiation Oncologist from Radiation Oncology Victoria, is involved in the Breast Cancer Multidisciplinary Team Meeting, see 'Multidisciplinary Team Meeting' above. ▪ If the patient is suitable for a current radiation oncology clinical trial the radiation oncologist will discuss this with the patient. Surgeons have a role in recruiting patients for these trials.

Critical Point ¹	Patient Journey	Supporting Structures & Processes
	<p>Medical Oncology</p> <ul style="list-style-type: none"> Patients who attend Frankston Hospital will go to the Oncology Day Unit at Frankston Hospital, located in the Frankston Integrated Health Centre or to Rosebud Hospital if this is more convenient for the patient, for their medical oncology treatment. If patients are unwell and need to have a hospital admission while being treated with chemotherapy, they are admitted to Ward 5F North. Patients are reviewed weekly while having treatment. <hr/> <p>Clinical Support and Other Services</p> <ul style="list-style-type: none"> Patients have access to the breast care nurse who provides supportive care and refers patients to internal and external support services. The ward nursing staff and allied health staff refer patients to external supportive services such as Royal District Nursing Service, Hospital in the Home, Rehab in the Home and Post Acute Care. Referrals are also made to the Palliative Care Consult Team, Physiotherapy, Social Work, Occupational Therapy and Dietetics departments. Lymphoedema services are provided by the occupational therapist. 	<p>Medical Oncology</p> <ul style="list-style-type: none"> There is a 5F North Multidisciplinary Team Meeting which is held daily and led by the Ward 5F North NUM and attended by ward nursing staff, physiotherapist, social worker, dietitian, occupational therapist, stomal therapist and RDNS liaison nurse. The purpose of this meeting is to discuss discharge planning and issues with specific patients. There is no formal documentation and no protocol for this meeting. Referral decisions are made at this meeting. If the patient is suitable for a current medical oncology clinical trial the medical oncologist will discuss this with the patient. Surgeons also have a role in recruiting patients for these trials. <hr/> <p>Clinical Support and Other Services</p> <ul style="list-style-type: none"> The clinicians do not do any formal psychosocial assessments using a specific screening tool. However, psychosocial questions are asked and referrals are made to the breast care nurse, social work, psychiatry and psychology. There is a clinical pathway in place for the management of breast cancer patients. Chemotherapy nurses and breast care nurses undertake specific post graduate courses to qualify for their role.
↓	<p>Follow-Up</p> <p>Surgery</p> <ul style="list-style-type: none"> Patients have post-surgical and ongoing follow-up in the surgeon's private rooms to discuss the surgery and their progress. <hr/> <p>Radiation Oncology</p> <ul style="list-style-type: none"> Follow-up is conducted by the treating radiation oncologist. Some factors which may impact on follow-up are: <ul style="list-style-type: none"> type of patient type of cancer geographic proximity to treating radiation oncology centre number and type of other doctors/consultants involved in care. <hr/> <p>Medical Oncology</p> <ul style="list-style-type: none"> Patients receive follow up at the Medical / Radiology Breast Oncology Clinic held on Tuesday morning for discussion with the medical oncologist regarding chemotherapy. 	<p>Surgery</p> <ul style="list-style-type: none"> After surgical follow up, the patient's case is presented at the Breast Cancer Multidisciplinary Team Meeting for discussion and decision about the need for chemotherapy and radiotherapy. See Multidisciplinary Team Meeting above. <hr/> <p>Radiation Oncology</p> <ul style="list-style-type: none"> After radiotherapy follow-up, the patient proceeds to their next therapy or is scheduled for ongoing follow-up. <hr/> <p>Medical Oncology</p> <ul style="list-style-type: none"> After chemotherapy follow-up, the patient proceeds to their next therapy or has ongoing follow-up as required.

Critical Point ¹	Patient Journey	Supporting Structures & Processes
	<ul style="list-style-type: none"> For ongoing follow up with the medical oncologist the patient attends the Medical / Radiology Oncology Clinic 3 monthly for 2 years, 6 monthly up to 5 years and 12 monthly after that. This is shared between the surgeon and the medical oncologist. 	
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<p>Determine & Implement Treatment Program for Recurrence</p>	<p><i>Surgery / Radiation Oncology / Medical Oncology</i></p> <ul style="list-style-type: none"> If the patient has a recurrence it will be detected by either their GP or at the follow-up appointments with the breast surgeon or medical oncologist. The GP then refers the patient back to the breast surgeon and the patient enters the system as they did at the beginning of their journey. 	<p><i>Surgery / Radiation Oncology / Medical Oncology</i></p> <p>If there is disease recurrence the patient's case is presented at the Breast Cancer Multidisciplinary Team Meeting for discussion and a decision about their treatment. See Multidisciplinary Team Meeting above</p>
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<p>End of Life Care</p>	<ul style="list-style-type: none"> Management of end of life issues are facilitated by Palliative Care Consult Team. 	<ul style="list-style-type: none"> Inpatient palliative care is available at the Golf Links Road Centre which has 15 inpatient palliative care beds. Other services available include <ul style="list-style-type: none"> the patient's GP, Peninsula Hospice South Eastern Palliative Care RDNS

3. Summary of issues, comments and improvements

Issues↓	Issues Raised 2005	Issues Raised 2009
	<ul style="list-style-type: none"> Lack of radiotherapy services in this area. This means that patients have to travel to PMCC at MMC Moorabbin or Box Hill Hospital or WBRC at The Alfred for treatment. There is no BreastScreen at Peninsula Health the closest Breast Screen is at MMC Moorabbin. There is no onsite mammography located at Frankston Hospital. 	<ul style="list-style-type: none"> There is no onsite mammography located at Frankston Hospital. There is no PET scanner at Frankston Hospital
	<ul style="list-style-type: none"> Please Note: There is a BreastScreen screening service at 39 Playne Street Frankston, although the assessment service is located at MMC Moorabbin. 	
Improvements↓	Improvements to Service	
	<ul style="list-style-type: none"> The location of Radiation Oncology Victoria at Frankston Private has enabled both public and private patients to access radiation oncology treatment on the Mornington Peninsula, within a week of being referred. This significantly reduces travel time for those living on the Mornington Peninsula. 	

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